



सत्यमेव जयते
Government Of India

Citizens Charter

National Action Plan for Drug-demand Reduction

Ministry of Social Justice and Empowerment

Shastri Bhawan, New Delhi 110001

Our commitments to you

S. No.	Our services	Mode of provision	Our beneficiaries
1	Nasha Mukh Bharat Abhiyaan	A National Level Campaign to combat the issue of Drug Abuse. Portal hosts an expert forum and map sharing location of Drug De-Addiction centres across the nation.	All Citizens of India
2	Integrated Rehabilitation Centre for Addicts	De-Addiction Centres for inpatient and out-patient facilities for drug users with focus on counselling, treatment and their rehabilitation.	Substance users
3	Community based Peer-led Intervention	Youth & Children below 18 trained as Peer Educators to lead peer led community intervention and implement early prevention education especially for vulnerable adolescents and youth in the community.	Youth (below 18) who are vulnerable to substance use
4	Out Reach Drop-in Centre	Safe and secure drop-in space for drug users in the community. They provide screening, assessment and counselling and would provide referral and linkage to treatment and rehabilitation services for drug dependents.	Substance users
5	District De-addiction Centre	Comprehensive deaddiction and treatment, counselling, rehabilitation services under one roof.	Substance users and youth (below 18) who are vulnerable to substance use
6	Addiction Treatment Facilities	De-addiction centres in Government Hospitals	Substance users
7	National toll-free Helpline for Drug De-Addiction	24*7 national helpline (14446) that provides primary counselling and immediate assistance to users.	All Citizens of India

For more details on the procedure, documents required and contact person, please visit our website at: <https://socialjustice.nic.in/>

A. Inform our Public Grievance Officer: Mr. Rajeev Kumar, Under Secretary
Phone: 011-23385171, E-Mail: rajeev.swati@nic.in

B. Register your grievance on the following portal: <http://nmba.dosje.gov.in/grievance.php>